

TOUR PARTICIPANTS AGREEMENT

RESPONSIBILITY: Classic Holidays, a division of SLK Vacations, Inc., as the principals, located at 2 Parkland Ln. & Skyline Dr., Acton, MA 01720, telephone (978) 207-3060, and / or their cooperating selling agents and / or their suppliers of services offer these tours for sale only on the express understanding that they themselves do not perform or in any way assume liability for the performance of the individual components transfers, hotels, car, motor coaches, etc. of these tours and act only to combine these components into a single unit of sale for the convenience of the general public, and are not responsible therefore, either directly or indirectly, for any loss, accident, or injury which may result from any act, omission, negligence in or responsible for performing or providing these component services. The transportation companies concerned take no responsibility for any act, omission or event during the time the passengers are not aboard their conveyances. The passage contract issued by the transportation company shall constitute the sole contract between the transportation company and the passenger. Additional expense incurred as a result of delay, change of schedules, illness, weather, strikes, hostilities, quarantine, government requisition of hotel space, or any other reasons beyond the control of the tour operator or travel agent, shall be borne by the passenger. Tour operator reserves the right to substitute hotels or similar category in necessary and to alter itineraries.

FORUM FOR DISPUTES: I agree for any dispute concerning relating or referring to this contract, the brochure, or any other literature concerning my trip or the trip itself shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Boston, Massachusetts. Substantive Massachusetts's law will govern such proceedings.

WEBSITE PRINTING DISCLAIMER: The tour operator is not responsible for typographical or printing errors.

PRICES ON THE WEBSITE: Air/Land Packages: All prices quoted on this website are based on air fares including fuel surcharge, land/cruise rates and exchange rates in effect at this time and include the cost of Tour Operator planning, operation and mark-up. Tour prices Do Not include: Airport Taxes, Port Taxes, tips to guides and drivers, laundry charges, room service charges and items of a personal nature.

Land Only Packages: All prices quoted on this website are based on Land/Cruise only rates unless noted that airfare is included with exchange rates in effect at this time and include the cost of Tour Operator planning, operation and mark-up. Tour prices Do Not include: Port Taxes unless noted, tips to guides and drivers, laundry charges, room service charges and items of a personal nature.

TRAVEL PROTECTION & INSURANCE: [Classic Holidays highly recommends the purchase of comprehensive trip insurance.](#) For more information, book online in our website under insurance or check with one of our agents at 1-800-385-3650 for assistance.

RESERVATIONS and PAYMENTS: When making a reservation, please use your exact name as written on your passport. A deposit of \$300.00 per person is required during the booking process through our website or in person.. No reservation is considered confirmed until the \$300.00 deposit is received by Classic Holidays. Due to high credit card costs, if payment is made by credit card a 2% additional charge will apply. Final payment must reach Classic Holidays no later than 60 days prior to departure date. If payment is made by credit card (AMEX, VISA, MC, DISCOVER CARD), Classic Holidays requires a completion of Classic Holiday's authorization form, accompanied with copies of front and back of card. These forms can be found under Booking Forms in our website. Instant purchase specials require full payment at time of booking. Only Certified Checks can be used but must reach us within 5 days of booking. Classic Holidays reserves the right to cancel any air or land booking not meeting this payment schedule. Special conditions apply to group bookings of 20 plus passengers. Call us for group bookings at 1-800-385-3650.

LATE BOOKINGS and PAYMENTS: Booking made within 30 days of departure must be paid in full by certified check or cashier's check and will be charged a **LATE FEE** of \$50.00 per person to cover communications expenses and express shipping of travel documents.

RETURNED CHECKS: \$30.00 fee

LAND ONLY BOOKINGS & TOUR DEVIATIONS: All Classic Holidays Tour packages include Land only except as noted on our website. Group Tours include air & land from Boston / New York. Any deviation from the tour, (Land Only or Air/Land Packages) requested by the client, will be assessed a charge of \$50.00 per person, plus any additional costs the change may occur. Arrival and Departure Transfers are not provided for Land only Bookings unless Classic Holidays issues the airline tickets.

CHANGES IN BOOKINGS: Any changes made in a booking after the deposit of final payment has been received by Classic Holidays, up to 60 days prior to departure, will incur a fee of \$50.00 per change. Changes made within 59 days of departure and before tour documents are issued will incur a \$100.00 fee plus any additional costs the change may incur. Changes made after tour documents are issued are subject to applicable cancellation fee. A charge of tour or destination constitutes a cancellation and will be subject to full cancellation fees.

CANCELLATIONS BEFORE DEPARTURE:

Cancellations and refund requests must be received in writing by Classic Holidays. The following cancellation fees will be charged per person:

61 days or more before departure:	\$100.00	60 to 45 days before departure:	\$300.00
44 to 31 days before departure:	50% of the total price	30 to 15 days before departure:	80% of total tour cost
14 days or less before departure:	100% of total tour cost		

Note: If a non-refundable published or group air ticket has been issued, the price of the ticket will be added to the above penalties.

CANCELLATIONS FOR CRUISE-INCLUSIVE ITINERARIES:

75 days or more before departure:	\$300.00	74 to 46 days before departure:	\$400.00
45 to 31 days before departure:	60% of the total price	30 to 15 days before departure:	80% of total tour cost
14 days or less before departure:	100% of total tour cost		

AIRLINES: Airlines reserve the right to demand immediate issuance of tickets whenever they determine that necessary. In that case, Classic Holidays will require immediate full payment of the airfare portion and taxes. This overrides invoice terms and conditions and payment due dates whether booked as an individual or group booking. If full payment is not received, seats will be cancelled by the airline and may not be available to be rebooked on the same flights or at the same airfare. Any replacement air arrangements and airfare will be the sole responsibility of the passenger. Airline tickets once issued, are NON REFUNDABLE and we strongly recommend you purchase travel insurance to protect your investment. On-line application is available directly with insure-a-flight for your assistance. Note: Any name corrections that are needed to be made after you have made your on-line booking, please call the airline directly or call us at 1-800-385-3650 for assistance. The airlines may charge you a fee of \$150 - \$350 per name change. When making a reservation, please use exact name as written on your passport to avoid the costly mistakes.

REFUNDS AND CANCELLATIONS AFTER DEPARTURE: All tour packages: Once the tour commences NO REFUND will be made for unused features or voluntary modifications made by the tour participant.

REFUNDS: Applications for refunds must be submitted in writing to Classic Holidays within 7 days of tour termination. Processing will take from 3 to 4 weeks from the date Classic Holidays receives relevant documents. There will be no refunds for unused package tour services or features, including missed transfers due to airline changes and / or missed flights, unused meals, missed sightseeing tours, unused entrance fees and accommodations.

PASSENGER NAME(S): Passengers are responsible to ensure that the names printed on the invoice exactly match the first and last name written in their passport. Any name change may require airline reservations to be cancelled and rebooked. Reservations are subject to availability at the time of rebooking. Passengers will be required to pay airlines rebooking fee of up to \$350.00 per ticket. Classic Holidays will not be held responsible for the denial of service by a carrier due to any name discrepancy.

SPECIAL REQUESTS: We will be happy to advice hotels, airlines and cruise lines if any special requests, provided we receive the request at time of booking. However we cannot guarantee all requests.

HOTELS: Hotel accommodations will be provided in accordance with the itinerary or similar. We reserve the right substitute hotels of equal category. All rooms are twin-bedded rooms with private facilities, unless an upgrade was requested. Room selection is at the discretion of the hotel. Triple rooms consist of a standard twin bedded room plus a sofa, folding bed or cot for the third person.

BAGGAGE: The less you bring with you, the better; we recommend that you take along one normal size suitcase per person, plus a small overnight bag. On land, due to limited motor coach capacity, we request that only one bag per person be carried on motor coaches. If additional baggage is carried (other than overnight bag) a supplementary charge of \$2.00 per additional suitcase per "lift" will be levied according to the number of lifts. For those tours that include a domestic flight(s) in your destination, only one suitcase per person will be allowed. Additional baggage charges will be applied upon check-in, according to airline tariff. For international flights there will be no additional charges for 1 checked bag per person (unless they exceed the dimensions & weight limit of each particular airline). Baggage is carried at owner's risk and baggage insurance is strongly recommended.

PORTERAGE: Portage of only one suitcase per person is provided in our tours. However you should know that strict security precautions, especially going through Customs inspections, on entry or exit points, demand that you carry your personal piece of luggage for the Customs official. This procedure is seriously enforced and there are no exceptions to the rule. We ask that you bring with you only a small carry on piece and one suitcase. Both pieces you should be able to carry on your own, where necessary, when the law, for your own protection, demands it. This will only be in Customs and security areas such as ports and airports.

PASSPORTS AND VISAS: United States citizens require a valid passport only. It is suggested that ALL participants check with the appropriate Consulates to determine if any visas are required.

HOLIDAYS: During local or national holidays abroad, certain facilities such as museums, sightseeing tours and shopping may be limited.

SUBSTITUTIONS: We reserve the right in our discretion, to substitute carrier, aircraft, charter flight for scheduled flight, cruise line, entertainment, hosts, entertainers, hotels, restaurants, party & banquet locations, or other accommodations. We also reserve the right for good faith reasons to cancel any scheduled tour. In such event, we cannot take responsibility for your having chosen to purchase a non-refundable airfare.

CRUISES: Cruise cabins are assigned within a general cabin category on run-of-ship basis. Classic Holidays cannot guarantee a specific assignment. Dining room seating will be done by the maître d'hôtel on board. Classic Holidays will accept requests for dining time preferences.

SHIP SUBSTITUTIONS AND ITINERARY CHANGES: Cruise Lines reserve the right to substitute ships on any cruise, even at the last minute, based on decisions made by their senior management staff. Itinerary changes on any cruise are the sole responsibility of the cruise line and they may be implemented at the last minute based on factors determined by existing weather or traffic conditions. Classic Holidays as the Tour Operator cannot take any responsibility for ship substitutions or itinerary changes decided by a cruise line.

HANDICAPPED/ELDERLY PASSENGERS: Tour participants who require any form of assistance must be accompanied by a helper who is capable of and totally responsible for providing such assistance. Because of space limitations, wheelchairs and walkers cannot be carried on motor coaches. Please note that some of our tours require a lot of walking and moving around.

TIPPING: On land, tips are not included in any of the tour packages and are left at the discretion of each participant. While cruising, passengers wishing to express their appreciation should give their gratuities to the Chief Steward at the end of the cruise which in turn is distributed to the service personnel in accordance with established practice. Recommendations from the cruise lines are \$10-\$12 per person per day.

TOUR DOCUMENTS: Final documents are mailed, provided we have full payment and a signed contract, two weeks prior to departure date. One set of documents will be mailed per reservation. Documents may be sent to additional addresses for a \$20 fee per address. Should final payment be received fewer than 60 days prior to departure, a \$20 overnight mail fee will be applied to your invoice. This amount must be paid in full before documents can be released.

AIR CONDITIONING: Please be advised that foreign air conditioning systems in public places, hotel and motor coaches are not up to USA standards.

ACCEPTANCE: Payment of deposit or full payment shall be deemed as consent by the passenger to the above conditions.

WHEN AND HOW TO BOOK: Make your reservations as early as possible in order to avoid disappointment. Reservations can be made through our website: www.classic-holidays.com or by calling us directly: Classic Holidays, Tel: (978) 207-3060 or (800) 385-3650 Fax: (978) 236-4200

ALL PASSENGERS MUST SIGN CLASSIC HOLIDAYS OPERATOR-PARTICIPANT CONTRACT

Departure Date _____ Tour Name _____

Tour Name _____ Tour Number _____

Departure City _____ Lead Hotel _____

Enclosed is \$ _____ as deposit or _____ payment in full for _____ persons.

The minimum deposit required is \$300.00 per person **unless otherwise noted**. Final payment is due (60) day's prior to Departure / arrival unless otherwise noted. **Make checks or money orders payable to Classic Holidays**. Due to high credit card costs, If payment is made by credit card a 2% additional charge will apply.

Airlines reserve the right to demand immediate issuance of tickets whenever they determine that necessary.

AIRLINE TICKETS after issuance are NON-REFUNDABLE.

() **Travel Insurance:** Please furnish me with information concerning a policy, which includes trip and Comprehensive Coverage (Health, Accident, Baggage and Trip Cancellation Insurance)... You can go directly to www.travelguard.com website or call Classic Holidays 1-800-385-3650.

For Group Tours of 10 pax or more () \$239 p.p. or with cancel for any reason with 75% of Non-Refundable trip cost () \$299 p.p.

FULL NAME_ (Lead Name) _____ HOME PHONE () _____

STREET _____ BUSINESS PHONE () _____

CITY _____ STATE _____ ZIP _____

I understand that my application is subject to acceptance and confirmation by **CLASSIC HOLIDAYS**. I have read the literature and the **CLASSIC HOLIDAYS Operator - Participant Contract** and I agree to its terms and conditions. I am authorized to act for all passengers listed below.

Last Name / First Name / Middle Name (as it appears on passport)	Date of Birth	US Passport #	Passport Expiration
1(Lead Name) _____	MM. ___ DD ___ YY ___	_____	_____
2 _____	MM. ___ DD ___ YY ___	_____	_____
3 _____	MM. ___ DD ___ YY ___	_____	_____
4 _____	MM. ___ DD ___ YY ___	_____	_____

Signature _____ Date _____

Please fill out this application and sign it. Then either mail it, fax it or email it to us within 7 days of reservation.

Fax: (978) 236-4200 or mail it: Classic Holidays - 2 Parkland Ln. & Skyline Dr., Acton, MA 01720,